

Panora Municipal Electric



Providing the power to grow

Customer Information Brochure

CONTACT

Panora City Hall
PO Box 98
501 E. Market Panora, Ia. 50216
Phone: 641.755.2164 Fax: 641.755.3846

Panora Municipal Electric
Doug Long – Ryan Phillips 641.757.0200

Add a
"PS" ...



To help a neighbor

"PS" is **Project Share** - a program that assists needy households in paying their winter energy bills. You can help by adding a **Project Share** contribution to your utility payment, or by making a direct donation. A local social service agency carefully identifies those residents who qualify, and a local committee oversees Project Share to guarantee that all contributions are handled equitably and efficiently.

It's a simple way to share some warmth with those who need it.

PS | Project Share *
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Yes, I'd like to help a neighbor with a tax-deductible contribution to Project Share.

Name

Address

City Phone

I will contribute \$ _____ per month to Project Share.

I understand this amount will be billed to me monthly.

I have enclosed a \$ _____ one time donation to Project Share

Electric Rate Structure

Below are the tiered level rates used to determine your electrical utility bill.

Panora Electric Rate Schedule

Schedule	Tier	Cost
0 - 30 KW	1	0.156288
31 - 300 KW	2	0.112288
301 - 600 KW	3	0.090288
601 + KW	4	0.095288

NOTICE OF PROCEDURE FOR REQUESTING INFORMATION OR REGISTERING COMPLAINTS WITH PANORA MUNICIPAL ELECTRIC

Persons desiring to request information from or register complaints with Panora Municipal Electric **CONCERNING ELECTRICAL SERVICE** may do so by contacting:

City of Panora
Box 98 501 E. Market Street
Panora, Iowa 50216
Ph: 641.755.2161
email: doug@cityofpanora.com

If the utility has not been able to help you with your problem concerning your electric service you may contact the Iowa Utility Board toll free at 1.877.565.4450
You may also write the Iowa Utility Board at 350 Maple Street Des Moines Iowa 50319 or
By email: iubcustomer@iub.state.ia.us

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Box 98 501 E. Market Street
Panora, Iowa 50216